

Conformity Assessment Body

Impartiality Policy

VERSION	DATE RELEASED	APPROVED BY	AMENDMENT
1	Jan 2020	Billy Dash	Review
2	Mar 2021	Billy Dash	Review, update Entity Name
3	July 2022	Billy Dash	Review
4	July 2023	Billy Dash	Review
5	July 2024	Billy Dash	Review

Group Impartiality Policy

ComplyNet is committed to maintaining impartiality in its management system certification activities. Impartiality, and the transparent perception of being impartial is essential in ComplyNet delivering trusted and valued management system certification. Additionally, maintenance of impartiality affords ComplyNet's certification process a reputation of professionalism and credibility.

ComplyNet holds the belief that the foundation for a trusted certification is an objective and impartial auditor and certification decision. As such, ComplyNet is committed to ensuring all certification activities are undertaken by members of the ComplyNet team who:

- Understand the concept of impartiality.
- Have no direct or indirect interest in the client's operations.
- Have no undisclosed benefits relating to the audit findings or certification outcome.
- Are committed to offering client services without favour or discrimination.

ComplyNet ensures that all certifications issued:

- Are endorsed by ComplyNet management.
- Represent a fair and unbiased assessment of the client's management system.
- Are frequently reviewed and reassessed.
- Have predetermined fees based upon client size, and complexity of operations (That do not discriminate against any company on the basis of its ability to pay for these services).

ComplyNet has processes in place to proactively identify, record and assess all potential risks to the impartiality of services offered. Where risks are identified, ComplyNet has defined controls in place to reduce, remove or monitor such risks. Implemented controls will be regularly reviewed to determine if they are suitable and adequate.

ComplyNet will monitor the activities and services offered on an ongoing basis to ensure impartiality and integrity is maintained as a business priority.



Billy Dash

Director / General Manager

July 2024